

Dated: 21st Aug 2021

Ref # GR/ADV/2021-2022/SNL/03

Dear Valued Customer,

Greetings from Gateway Rail!

This is to inform you that the Farmers have started protest again and have blocked the to and fro movement from Amritsar – Jalandhar and adjoining areas since yesterday. As per information, they have also blocked the railway track near Dhanowali village close to Jalandhar.

Due to this agitation and road blockage, most of our road transportation trailers are stuck enroute hence the road movement for first and last mile connections is largely affected. Further to this, we got the information that many of the trains crossing the affected areas are also being suspended by Indian Railways.

This is severely impacting import and export from Amritsar-Jalandhar and nearby areas. Therefore, we request you to plan your shipments as per the situation and bear for any delays on this account.

It's our endeavor to constantly provide you with regular updates on operational challenges and we would like to assure you that Gateway Rail team is pursuing consistently with all concerned authorities for possible movements and monitoring the situation minutely. Since the situation is beyond our control, Gateway Rail would not be liable for any consequential claim arising due to delay on account of Farmer Protest.

Please feel free to get in touch for any further query, we will be happy to assist you.

Best Regards, Customer Service ICD Sahnewal.